

9/10/2017

5:30pm

## GlassBuild America and Irma ATTENDEE FAQs

**Q** Will the show be cancelled?

**A** At this time, **no**. As we have been reporting, unless and until the Mayor of Atlanta and the Governor of Georgia declare a state of emergency and **require evacuations for the Atlanta area, the show will go on as planned**. Even though the governor of Georgia has called for a state of emergency to expedite the receipt of FEMA assistance, all facilities and hotels in Atlanta are open. As of now, Atlanta Hartsfield Airport is planning to remain open. The most recent forecasts for Atlanta are showing a downgraded event throughout the day Monday.

The only scenarios that will cause the show to close are: 1. If mandatory evacuations are required in Atlanta; 2. If the Georgia World Congress Center (GWCC) is directed to close their facility.

At this time, we have been assured by local authorities that there is a very small chance of either scenario happening.

We are following established operating procedures and protocols common to all trade shows and events.

Of course, NGA\WDDA is most concerned about the safety and security of our registrants. Please use your best judgement in regard to your own personal safety when deciding to come to Atlanta.

**Q** If I cancel, will be refunded?

**A** Unless a state of emergency and evacuation is declared for the Greater Atlanta Area, NGA cannot refund registration or booth fees, with the possible exception of companies who can't come because they've been hit by Harvey or Irma in Texas or Florida. We will evaluate these cases after the show.

**Q** Is my hotel reservation safe?

**A** Yes, but make sure you have your confirmation # at check-in and contact the hotel directly if you need to make a change. All the hotels are trying their best to help Florida residents coming into the state, so all available hotel rooms are needed.

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**Q** What should I expect when I get to Atlanta?

**A** This is a fluid situation; we are monitoring the weather like everyone else. As of Sunday, Sep 10, Atlanta is under a **tropical storm warning**. If winds are tropical storm force (40+ mph) our shuttle buses will not run.

**Q** Why aren't you changing the hours to accommodate for the storm impact?

**A** Many registrants only plan to come for the day of the programming. There are also many behind-the-scenes details—anything from AV needs and catering, to meeting room availability and speaker schedules—that prevent us from being able to shift times or dates.